

## CONSENT

This consent is given to confirm that you are at least 16 years old. By virtue of this consent the company Autokamp Istra d.o.o. , Vinkuran Centar 9, OIB 94560766961 (hereinafter: Autokamp Istra) provides data on the processing of your personal data in the framework of the company's operations and for the purpose of participating in the Auto kamp Istra's loyalty programme and for sending newsletters to programme's customers as well as your rights with this respect, whereas you give your consent to the processing of such data. To participate in the loyalty programme as a customer of services provided by Autokamp Istra I give my approval and consent to Autokamp Istra to collect, process, use and analyse my personal data indicated in this consent in accordance with the conditions and in the manner indicated hereafter.

### **Personal data collected by Autokamp Istra**

When using services provided by Autokamp Istra and participating in the loyalty programme the following data are collected: name and surname, residence/domicile address (street and house number, city, postal code), nationality, date of birth, country of birth, gender, data on the services used, type of identity document, identity document number, payment data such as account numbers and other related card information, email address, national identification number, company's name and contact details (if a customer), information on disability, IP addresses of devices, MAC addresses, email address used to access the Wi-Fi system, date and time of registration with the system, phone/mobile phone numbers, data on services provided (type, place, time, amount, etc.) as well as data collected by video surveillance of Autokamp Istra's campsite and facilities. We use cookies and other technologies to collect data. For the purposes indicated above and to enable the customer to participate in the marketing and loyalty programmes of Autokamp Istra, as described hereafter, besides the already mentioned data, Autokamp Istra also collects my emails and telephone/mobile phone numbers, and for this purpose it can use my address to send contents on paper. For sending newsletters Autokamp Istra collects my email address to send newsletters.

### **Personal Data Controller:**

The Controller of my data is Autokamp Istra d.o.o. , Vinkuran Centar 9, OIB 94560766961. Contact:  
Phone: +385 (0)52 866 995, +385 (0)52 426 088 mob +385(0)91 521 92 15;

email: [privacy@camping-piccolo.com](mailto:privacy@camping-piccolo.com)

### **Data Protection Officer**

Contact details of the data protection officer are available on the web site at [www.camping-piccolo.com](http://www.camping-piccolo.com). The contact details are: [privacy@camping-piccolo.com](mailto:privacy@camping-piccolo.com).

### **Purpose of the processing by way of provision of Autokamp Istra's services and participating in the programme**

Data are collected for the following purposes:

a. to identify the customer, to provide a quality service and enable record keeping of services provided in the framework of the loyalty programme (or outside the programme) and obtained when using the

services, to obtain benefits under the loyalty programme and to profile my consumer trends for statistical purposes and for obtaining special promotions;

b. to protect persons and property;

c. for promotional purposes, to send promotional material, marketing information on offers, and notices on competitions and prize draws, as well as any other marketing information related to Autokamp Istra; to conduct surveys and research via email, SMS, promotional calls, and any other electronic means of communication, by sending contents on paper, provided I gave consent to sending promotional material.

### **Purpose of the processing for the purpose of sending newsletters**

The emails are collected for the purpose of sending newsletters.

### **Means of the processing:**

My personal data are processed by Autokamp Istra and external service providers – personal data processors of Autokamp Istra's contractors, subject to legal, organisational and technical measures required to protect my personal data. Data on used services of Autokamp Istra may be used to select the content of the marketing notices to be sent. The said processing activity involves profiling, yet not an automated decision-making. My data can be supplied to meet the law in force, as well as to share personal data of data subjects with Google Ireland, Facebook Ireland Ltd., Instragam Inc.

### **Legal grounds for processing**

Personal data are processed to comply with contractual obligations and law, to protect the employees, data subjects and any other person, to safeguard a legitimate business interest and by way of my consent in question and as a customer of the loyalty programme.

### **Personal data storage periods**

Autokamp Istra stores my personal data in the period necessary to serve the purpose for which they were collected, usually during a contractual relationship and for any subsequent period as legally mandated or permitted by any applicable law. Autokamp Istra's storage rules reflect the applicable limitation periods and legal requirements.

The data are erased immediately following:

- a. my request to be excluded from the loyalty programme;
- b. the elimination of the loyalty programme by Autokamp Istra;
- c. the revocation of this consent;

The consent may be revoked in whole or in part; in part with respect to data necessary to participate in the loyalty programme, to participate in the marketing programmes and to send newsletters. Once this consent is revoked, Autokamp Istra shall not process data for which this consent was given and withdrawn and shall erase them.

### **MY RIGHTS AS CUSTOMER**

**Right to access personal data**

I have the right to access my personal data and obtain confirmation by Autokamp Istra whether personal data concerning me are processed as well as information on the purposes of the processing, categories of personal data undergoing processing, recipients, storage period, my rights as a data subject with respect to rectification and erasure of personal data and processing limitations, right to lodge a complaint with a supervisory authority and any other relevant information for the processing. Unless I otherwise request, the information is given in electronic form by email.

**Right to rectification**

I have the right to request the rectification of inaccurate personal data concerning me.

**Right to erasure**

I have the right to obtain from the controller the erasure of personal data concerning me, in which case my participation in the loyalty and marketing programmes may cease and I may stop receiving the newsletter, depending on the data whose erasure I requested.

**Right to restriction of processing**

I have the right to obtain from the controller restriction of processing of my data.

**Right to object**

I have the right to object at any time to processing of personal data concerning me. I have a special right to object at any time to processing of personal data concerning me for promotional purposes, that is, for sending promotional material, promotional notices and notices on competitions and prize draws as well as other promotional notices related to Autokamp Istra as well as for conducting surveys and research via email, SMS, promotional calls, and any other electronic means of communication, by sending contents on paper, and if I object to such processing, my personal data will not be processed for those purposes.

**Right to data portability**

I have the right to receive the personal data concerning me and transmit those data to another controller. Where technically feasible, the transfer shall be carried out by automated means. These rights shall be exercised in writing and addressed to Autokamp Istra or to the data protection officer whose contact details are provided on the controller's website or available at the Autokamp Istra's reception desk at campsite Piccolo, that is, indicated in the introductory part of this consent. I have the right to lodge a complaint with a supervisory authority: Croatian Personal Data Protection Agency, Martićeva ulica 14, HR - 10 000 Zagreb, Phone: 00385 (0)1 4609-000, Fax: 00385 (0)1 4609-099, E-mail: azop@azop.hr, web: www.azop.hr. Providing personal data under this consent is necessary to use the services provided by Autokamp Istra, to access and participate in the loyalty programme and to receive profiled promotional notices and newsletters. Data are provided on a contractual basis and based on my consent.

For detailed information I can consult the Rules on the Processing and Protection of General Data available at: [www.camping-piccolo.com](http://www.camping-piccolo.com), the Privacy Policy as well as detailed information on cookies available at: [www.camping-piccolo.com](http://www.camping-piccolo.com).

By accepting this consent I agree to the following:

- I agree that, without any further consent from me, Autokamp Istra shall collect and process personal data as indicated in the previous points hereof
- I want to participate in the loyalty programme on my user account
- I want to receive marketing material and communications on benefits, as well as communication on promotions and discounts, special offers, competitions and prize draws, surveys and research under the loyalty programme or irrespective of participation in such a programme;

I want to receive by email a newsletter from Autokamp Istra

NAME AND SURNAME: \_\_\_\_\_

E-MAIL: \_\_\_\_\_

COUNTRY: \_\_\_\_\_

Date: \_\_\_\_\_

Signature \_\_\_\_\_